

## AGING (7900) BUDGET

DEPT: Aging

UNIT NO. 7900  
FUND: General – 0001**Budget Summary**

Category	2015 Budget	2015 Actual	2016 Budget	2017 Budget	2017/2016 Variance
<b>Expenditures</b>					
Personnel Costs	\$7,620,264	\$7,431,032	\$8,057,049	\$7,730,837	(\$326,212)
Operation Costs	\$9,662,787	\$9,916,633	\$9,292,330	\$9,891,441	\$599,111
Debt & Depreciation	\$0	\$0	\$0	\$0	\$0
Capital Outlay	\$100,000	\$90,536	\$100,000	\$100,000	\$0
Interdept. Charges	\$1,028,969	\$1,161,233	\$961,576	\$1,111,916	\$150,340
<b>Total Expenditures</b>	<b>\$18,412,020</b>	<b>\$18,599,432</b>	<b>\$18,410,955</b>	<b>\$18,818,828</b>	<b>\$407,873</b>
<i>Legacy Healthcare/Pension</i>	<i>\$1,743,528</i>	<i>\$1,801,369</i>	<i>\$2,027,356</i>	<i>\$2,105,000</i>	<i>\$77,644</i>
<b>Revenues</b>					
Direct Revenue	\$1,329,925	\$1,255,568	\$1,335,000	\$924,000	(\$411,000)
Intergov Revenue	\$15,980,518	\$16,164,564	\$16,350,582	\$16,281,833	(\$68,749)
Indirect Revenue	\$0	\$0	\$0	\$0	\$0
<b>Total Revenues</b>	<b>\$17,310,443</b>	<b>\$17,420,132</b>	<b>\$17,685,582</b>	<b>\$17,205,833</b>	<b>(\$479,749)</b>
<b>Tax Levy</b>					
	<b>\$1,101,577</b>	<b>\$1,179,300</b>	<b>\$725,373</b>	<b>\$1,612,995</b>	<b>\$887,622</b>
<b>Personnel</b>					
<b>Full-Time Pos. (FTE)*</b>	75.7	75.7	77.1	76.4	(0.7)
<b>Seas/Hourly/Pool Pos.</b>	0	0	0	0	0
<b>Overtime \$</b>	\$0	\$0	\$0	\$0	\$0

\*The 2017 Budget FTEs include Vacancy & Turnover (VANDT) & Overtime (OT). The 2015 Budget, 2015 Actual, and 2016 Budget FTEs are restated to reflect this change. Program Area tables include this change as well.

**Department Mission:** To affirm dignity and value of older adults of the County by supporting their choices for living in and giving to our community.

**Department Description:** The Milwaukee County Department on Aging (MCDA) serves as Milwaukee County's Area Agency on Aging under the Older Americans Act and is the County's designated unit to administer federal and state Aging programs. The Department serves the needs of and provides opportunities for Milwaukee County's large and diverse older adult population.

MCDA integrates multiple federal and state revenue streams including: the Older Americans Act, the Senior Community Services Program, Specialized Transportation Assistance Program for Counties (S85.21), Elder Abuse, Adult Protective Services, Base Community Aids (BCA), Resource Center Allocation, 100% Time Reporting, available private matching grants, property tax levy and other contributions to fund programming or services for older adults in Milwaukee County.

**Major Changes in FY 2017**

Expenditures include increases in the Senior Meal Program catering costs of \$307,457 and a cross charge increase of \$72,057 for Corporation Counsel legal services in the Resource Center. Expenditure increases are partially offset with a net decrease of \$326,212 in personal service costs. A total revenue decrease of \$479,749 is primarily due to a net reduction in eligible Medicare meal reimbursement costs of \$286,000, elimination of carryover donations of \$100,000, elimination of \$25,000 in Bader Foundation grant funds and elimination of \$42,796 in Chronic Disease Self-Management expansion grant funds.

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### Strategic Program Area 1: Administration

Service Provision: Mandated

Strategic Outcome: High quality, responsive services

What We Do: Activity Data			
Activity	2015 Actual	2016 Budget	2017 Budget
This Service does not have Activity Data			

How We Do It: Program Budget Summary					
Category	2015 Budget	2015 Actual	2016 Budget	2017 Budget	2017/2016 Var
Expenditures	(\$1)	(\$31,429)	(\$230,426)	\$0	\$230,426
Revenues	\$0	\$0	\$0	\$0	\$0
Tax Levy	(\$1)	(\$31,429)	(\$230,426)	\$0	\$230,426
FTE Positions	5.8	5.8	5.7	6.5	0.8

How Well We Do It: Performance Measures			
Performance Measure	2015 Budget	2016 Budget	2017 Budget
Number of SMART Goals Accomplished	90%	90%	90%
Number of Audit Exceptions	0	0	0

#### Strategic Implementation:

MCDA Administration provides leadership, budgeting, and community relations for the department. This program area is also the department's conduit for community collaboration on behalf of, and with the older adults of Milwaukee County.

MCDA utilizes various county department services, including Corporation Counsel legal services. MCDA identifies and shares program resources with Department of Health and Human Services, including coordination of Chapter 55 compliance, evidence-based prevention/coordination, and Aging Disability Resource Center Governing Board support.

Administrative program service expenditures total \$1,278,537, resulting in a decrease of \$14,242. Administrative service costs are completely charged out to remaining Aging program areas.

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### Strategic Program Area 2: Aging Resource Center

Service Provision: Mandated

Strategic Outcome: Quality of Life

What We Do: Activity Data			
Activity	2015 Budget	2016 Budget	2017 Budget
Number of people contacted at outreach events	16,000	30,000	15,000
Number of consumer calls	28,500	56,000	56,000
Newly trained EBP program leaders	60	125	125
Number of elderly completed evidence based prevention (EBP) programs	350	450	450

How We Do It: Program Budget Summary					
Category	2015 Budget	2015 Actual	2016 Budget	2017 Budget	2017/2016 Var
Expenditures	\$8,064,922	\$8,174,593	\$8,443,655	\$8,420,677	(\$22,978)
Revenues	\$8,461,937	\$8,577,542	\$8,712,343	\$8,630,031	(\$82,312)
Tax Levy	(\$397,015)	(\$402,949)	(\$268,688)	(\$209,354)	\$59,334
FTE Positions	60.2	60.2	61.8	60.9	(0.9)

How Well We Do It: Performance Measures			
Performance Measure	2015 Budget	2016 Budget	2017 Budget
100% Time Reporting Medicaid Match	39.50%	39.50%	39.50%

#### Strategic Implementation:

The Aging Resource Center (ARC) provides outreach and support to persons 60 years and older, offering information and assistance on programs available to them. ARC provides optional counseling for seniors and their families, functional eligibility determination, Medicaid application assistance and enrollment into local publicly funded long-term care programs. In 2017, the Aging Resource Center receives an additional \$109,000, as well as, 2 FTE Service Support Specialist positions for administrative support of Milwaukee County Transit's Growing Opportunities Pass.

Court-ordered corporate guardian services are the responsibility of Milwaukee County and are provided through the ARC. The Aging Resource Center has also developed the capability to provide support to individuals diagnosed with dementia as well as their caregivers.

A wellness and disease prevention grant of \$42,796 for Chronic Disease Self-Management expansion has ended. Due to full year funding of the costs of one dementia specialist position in 2016 as compared to partial year filling of the position in 2015, carryover grant revenue of \$37,000 is eliminated for 2017.

Expenditure decrease \$22,978 is primarily due to an increase in cross charges and commodities, partially offset by reductions in personal services and other operating costs due to fiscal constraints.

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### Strategic Program Area 3: Area Agency

Service Provision: Mandated

Strategic Outcome: Quality of Life

What We Do: Activity Data			
Activity	2015 Budget	2016 Budget	2017 Budget
Number of county-wide collaborative public education, information and social community events and presentations	10	20	20
Number of professional public meetings coordinated and staffed by Area Agency Staff	136	136	136

How We Do It: Program Budget Summary					
Category	2015 Budget	2015 Actual	2016 Budget	2017 Budget	2017/2016 Var
Expenditures	\$4,102,493	\$4,081,201	\$3,962,087	\$3,937,863	(\$24,224)
Revenues	\$4,069,785	\$4,108,419	\$4,177,679	\$4,164,566	(\$13,113)
Tax Levy	\$32,708	(\$27,218)	(\$215,592)	(\$226,703)	(\$11,111)
FTE Positions	5.8	6.0	5.7	5.0	(0.7)

How Well We Do It: Performance Measures			
Performance Measure	2015 Actual	2016 Budget	2017 Budget
Number of contracts met total assessment and monitoring compliance	93%	95%	95%
Aggregate Older American Act Programs attended by committee and council members	876	700	700

#### Strategic Implementation:

The Department on Aging serves as the local Area Agency on Aging (AAA). This program uses federal funds allocated through the Older American's Act to provide support to Commission on Aging (COA) committees, councils, and workgroups. The AAA, is by Federal designation the lead community agency in planning, research, program development, advocacy, and oversight relative to all aging issues in Milwaukee County. The AAA unit distributes federal, state, local and private funds through purchase contracts with local community-based agencies to provide a comprehensive network of support services. This network assists older adults in remaining independent, and in their homes for as long as possible. Focus areas include wellness programming, transportation, neighborhood, and various outreach networks, advocacy, and nutrition. Development of the Milwaukee County 2017-2018 Area Plan resulting from public hearings will define Department on Aging's goals for serving the older adult community of Milwaukee County for the next two years.

Revenues decrease \$25,000 due to the end of the grant period from Bader Philanthropies, Inc. and is partially offset by an increase of \$11,887 in specialized transportation service funds. Personal services reflect an expense reduction due to the transfer of one Director Administration-Aging position to the Administration program area, resulting in shared costs being allocated across all program service areas.

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### Strategic Program Area 4: Senior Meal Program

**Service Provision:** Mandated

**Strategic Outcome:** Quality of Life

What We Do: Activity Data			
Activity	2015 Actual	2016 Budget	2017 Budget
Meals Served at Meal Sites	262,179	290,000	290,000
Home Delivered Meals	339,351	320,000	320,000

How We Do It: Program Budget Summary					
Category	2015 Budget	2015 Actual	2016 Budget	2017 Budget	2017/2016 Var
Expenditures	\$4,766,732	\$4,906,283	\$4,753,512	\$4,977,453	\$223,941
Revenues	\$4,738,721	\$4,709,571	\$4,755,560	\$4,371,236	(\$384,324)
Tax Levy	\$28,011	\$196,711	(\$2,048)	\$606,217	\$608,265
FTE Positions	3.9	3.9	3.9	4.0	0.1

How Well We Do It: Performance Measures			
Performance Measure	2015 Actual	2016 Budget	2017 Budget
Percentage of Congregate Diners reporting satisfaction	90%	98%	98%
Percentage of Home Delivered Meals consumers reporting satisfaction	94%	98%	98%
Number of Volunteer Hours Reported	50,468	70,000	45,000
Number of days between referrals and assessments	7	7	7

#### Strategic Implementation:

The Department on Aging continues to provide nutritious, balanced hot lunches at community dining sites and home delivered meals around the County in order to promote independent living for older adults. Medicaid reimbursement for long-term care member meal purchases continues in 2017 through the MCDA Senior Meal Program. The Senior Meal Program operates 23 meal sites. A decline of four dining sites since 2015 adversely impacts key program volunteer hours.

Expenditure net increase of \$223,941 primarily relates to a catering cost increase of \$307,457. The increase more accurately reflects actual experience. Revenue reflects a total net decrease primarily due to a steady decline in Medicaid/Medicare revenue reimbursed meals from eligible managed care organization participants (a reduction of \$286,000). Revenues are also reduced due to elimination of a surplus in carryover donations of \$100,000, ongoing stagnant grant meal program revenues, decline in Medicaid/Medicare meal reimbursements, increased costs due to program service changes, and other increased program costs.

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## Strategic Program Area 5: Senior Centers

Service Provision: Discretionary

Strategic Outcome: Quality of Life

What We Do: Activity Data			
Activity	2015 Actual	2016 Budget	2017 Budget
Number of members	7,250	8,000	8,000

How We Do It: Program Budget Summary					
Category	2015 Budget	2015 Actual	2016 Budget	2017 Budget	2017/2016 Var
Expenditures	\$1,477,874	\$1,468,785	\$1,482,127	\$1,482,835	\$708
Revenues	\$40,000	\$24,600	\$40,000	\$40,000	\$0
Tax Levy	\$1,437,874	\$1,444,185	\$1,442,127	\$1,442,835	\$708
FTE Positions	0	0	0	0	0

How Well We Do It: Performance Measures			
Performance Measure	2015 Actual	2016 Budget	2017 Budget
Newly scheduled activities	301	130	150
Average Satisfaction Survey Score*			
Rose Senior Center	95%	99%	99%
Kelly Senior Center	95%	99%	99%
McGovern Senior Center	95%	99%	99%
Washington Senior Center	95%	99%	99%
Wilson Senior Center	95%	99%	99%

\*Each November at least 100 seniors are given an 11-question survey gauging their satisfaction with different aspects of the senior center. These results are aggregated and presented above.

### Strategic Implementation:

The Department on Aging uses tax levy funding for programs, services and major maintenance at the 5 county-owned senior centers. These centers offer a variety of social and recreational activities including: exercise and dance classes, educational and art activities, computers with internet access, pool tables and special events. Senior Advocacy groups provide volunteer and donation opportunities for older adults. The centers also serve as food share distributors, congregate meal and home-delivered meal dispatch sites, as well as, a temporary refuge during inclement weather.

Revenues remain unchanged and expenditures increase \$708 for facility assessment costs.

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Department on Aging Budgeted Positions				
Position Title	2016 Budget	2017 Budget	Variance	Explanation
Accountant 3	1	1	0	
Adm Asst NR Exempt	3	3	0	
Administrator Financial Ops Ag	0	1	1	Retitle
Assistant Administrative	1	1	0	
Budget Mgr - Aging	1	1	0	
Clerical Asst 1	2	2	0	
Coordinator Care Management	1	1	0	
Coordinator Elder Abuse Preven	1	1	0	
Coordinator Nutrition Outreach	1	1	0	
Director Administration Aging	0	1	1	Retitle
Elderly Nutri Program	1	1	0	
Exdir1-AsstDirDeptAging-Admin	1	0	(1)	Retitle
Exdir1-AsstDirDeptAging-Fiscal	1	0	(1)	Retitle
Exec Dir Aging	1	1	0	
Executive Assistant Aging	1	1	0	
Human Ser Wkr Aging	36	36	0	
Human Ser Wkr Aging BI Sp	2	2	0	
Info And Outreach Coor Ag	1	1	0	
Office Supp Asst 2	1	1	0	
Paralegal	1	1	0	
Prog and Policy Coord	1	1	0	
Prog Coord - Aging	2	2	0	
Prog Coord - Community Progs	1	1	0	
Prog Coord – Res Center	2	2	0	
Prog Planning Coord	1	1	0	
Quality Imprvt Coord Res Cen	1	1	0	
Resource Mgr Aging	1	1	0	
RN 2 – Dept on Aging	1	1	0	
Secretarial Asst	2	2	0	
Serv Supp Spec	4	6	2	Create
Serv Supp Spec BI Sp	1	1	0	
Specialist Dementia Care	2	2	0	
Unit Supervisor- LTS -	3	3	0	
<b>Grand Total</b>	<b>79</b>	<b>81</b>	<b>2</b>	